Purchasing Card

Policy Statement

Harvard Purchasing Cards (PCards) are University-liability credit cards issued in the names of authorized, trained individuals to purchase certain eligible goods and services in support of Harvard University. Only eligible direct University business expenses may be charged to the PCard; personal purchases are strictly prohibited. All PCard transactions must be supported by a detailed business purpose and by proof of purchase documentation. All transactions must be reviewed in the PCard Settlement system before they are swept by a person other than the cardholder. Improper use of the PCard, including use of the PCard for personal purchases, may result in disciplinary action up to and including termination of employment.

Reason for Policy

The PCard’s efficiency and ease of use reduce administrative burdens on the University but also expose the University to risk. Potential risks associated with the PCard program include inappropriate card use, internal and external fraud, inappropriate general-ledger-coding allocation, non-compliance with IRS rules, and reputational damage to the University. This policy ensures that sufficient controls are in place to mitigate these risks.

Who Must Comply

All Harvard University schools, tubs, local units, Affiliate Institutions, Allied Institutions and University-wide Initiatives must comply.

Procedures

These Procedures are divided into five primary sections. A cardholder (or card applicant) should direct questions to his or her PCard local administrator (a list of local administrators by tub is available on the PCard website, at http://cardservices.harvard.edu/home.

I. How to Obtain a PCard
II. Procedures for Cardholders
III. Procedures for Reviewers
IV. Procedures for Local PCard Administrators
V. Allowable, Restricted, and Prohibited Purchases
VI. Required Training
I. How to Obtain a PCard

1. Confirm eligibility.
   A. Employees: with proper approvals, Harvard employees are eligible to apply for a Harvard Purchasing Card.
   B. Other individuals: at individual tubs’ discretion, the following individuals may apply for a Harvard Purchasing Card with proper approvals
      a. Affiliated hospital employee
      b. Harvard University graduate student
      c. Harvard University undergraduate student (requires financial dean approval; student must purchase routinely for the University)
   C. The following individuals are ineligible:
      a. Monthly External Post-Doctoral Students (MEPs)
      b. Non-employee consultants and other contractors

2. Submit an application.
   A. Complete and sign a PCard application form.
   B. Obtain the signature of supervisor on the application form (and financial dean’s signature if necessary).
   C. Submit the completed application form to the appropriate local PCard Administrator.

3. Receive the PCard.
   A. Receipt of the card will take approximately 2-3 weeks.
   B. The local PCard Administrator provides cards to applicants after the applicants have completed training.

II. Procedures for Cardholders

1. Understand cardholder responsibilities.
   A. Read and understand this policy in full.
   B. Complete the required online PCard and ROPPA trainings. Applicants must successfully complete training before a PCard will be issued.
   C. Applicants’ local PCard Administrators will contact them about any additional local PCard training requirements.
   D. PCard privileges may be suspended or revoked for misuse or for failing to comply with this policy.

2. Safeguard the PCard.
   A. Protect the PCard from loss and theft.
   B. Don’t allow others to use your PCard.
   C. Notify the card provider and relevant local PCard Administrator immediately if the PCard is lost or stolen or if fraudulent activity occurs.
   D. Return the PCard and any outstanding receipts to your local PCard Administrator (or other designated contact) if you leave your department or cancel the card for any reason.
   E. Transfer all standing orders/recurring transactions to a replacement PCard account if your card is lost, stolen, or canceled for any reason.
   F. As a best practice, consider suspending your card if you will be out of the office for a significant amount of time (e.g., maternity or other leave).
3. **Make allowed purchases only.** The PCard must be used only for direct University business expenses within pre-approved spending limits. See Section V, Allowable, Restricted and Prohibited Purchases, for details.

4. **Get receipts for purchases.** PCard holders must get and provide receipts for all purchases as required. University policy requires receipts for purchases of $75 and above. Note: school/unit policies or sponsor requirements may require receipts for expenses under $75; please check with your local PCard Administrator for more information. Approvers must ensure that expenses of any amount are legitimate University business expenses and all purchases must have a complete business purpose.

   A. The receipt must include the following information:
      a. Date of transaction
      b. Name of merchant
      c. Transaction details (what was purchased)
      d. The amount of purchase
      e. The form of payment used
      f. Indication that the amount was paid

   B. Examples of receipts are below. Originals are preferred when a paper receipt is issued, but copies are acceptable if originals are not available. Electronic/emailed receipts are also acceptable.
      a. Detailed cash or sales receipts
      b. Packing slips with a dollar amount
      c. Subscription or dues forms
      d. Conference registration forms
      e. Statement-of-work reports from suppliers
      f. Photocopies of software mail-order forms

   C. For purchases where no receipt is generated (e.g., a recurring subscription expense or other standing order), a copy of the associated monthly cardholder statement and a complete explanation of the expense must be kept according to local procedures.

   D. For purchases where a receipt is issued but then lost: for purchases equal to or greater than $75, cardholders must complete and submit a Missing Receipt Affidavit.

5. **Review charges weekly.**
   A. Cardholders must review their charges weekly and provide a detailed business purpose for each transaction. While Cardholders may delegate detailed review to a designee, Cardholders remain responsible for all charges on their card. Even if detailed review is delegated, Cardholders should still ensure all charges are familiar and reasonable. Cardholders can do this in various ways, for example, by logging into the PCard Settlement System or by reviewing a printed statement, which designees can provide.

   B. Each business purpose must include:
      a. **Who** incurred the expense or who benefitted; specific names of individuals/groups are required.
      b. **What** the expense entailed (e.g., item purchased or activity conducted)
      c. **Why** this is a Harvard expense (i.e., specific reason, purpose)
      d. **Where** the event or activity took place (if not apparent in transaction detail or receipts)
      e. **When** the event or activity occurred (if not apparent in transaction detail or receipts)
6. **Provide documentation to reviewers promptly.**
   A. Cardholders must provide the required proof-of-purchase documents to reviewers before the transactions are swept.
   B. Check with your local PCard Administrator for additional tub policies/requirements.

7. **Cancel your card if you change departments or leave the University.** You must cancel your card; it will not automatically cancel once you leave Harvard. Be sure to provide receipts for any outstanding purchases before leaving the University.

8. **See Appendix A, Common PCard Related Situations and Information,** for more detailed guidance on meals and sales tax charges, disputing charges, increasing spending limits, etc.

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## III. Procedures for Reviewers

1. **Understand reviewer responsibilities before performing duties.** Reviewers are responsible for verifying that all PCard transactions are legitimate University expenses and for taking action on questionable charges.
   A. Read and understand this policy.
   B. Complete the required online PCard and ROPPA trainings.
   C. Contact the local PCard Administrator to discuss any additional local PCard training and/or policy requirements.
   D. Note that temporary employees (including both agency temps and Harvard temps) cannot be the sole or final reviewer of PCard charges. Contact Card Services for details.

2. **Reviewers must review PCard transactions before sweep.** The PCard weekly sweep usually runs at 3pm on Thursdays; sweep time may change for holidays, etc.
   A. Each week, review all transactions in the PCard settlement system to ensure charges are legitimate.
   B. Verify that each transaction to be swept in the settlement system:
      a. Is an allowed, legitimate University PCard expense in accordance with this and other University policies;
      b. Has a complete detailed business purpose entered into system; and
      c. Has supporting proof-of-purchase documentation from the cardholder.
   C. Ensure there is a detailed business purpose is required for each transaction. Each business purpose must include:
      a. **Who** incurred the expense or who benefitted; specific names of individuals/groups are required.
      b. **What** the expense entailed (e.g., item purchased or activity conducted)
      c. **Why** this is a Harvard expense (i.e., specific reason, purpose)
      d. **Where** the event or activity took place (if not apparent in transaction detail or receipts)
      e. **When** the event or activity occurred (if not apparent in transaction detail or receipts)
      f. If using a third party payment service, like PayPal, include the ultimate vendor’s name in the business purpose.
      g. Examples of acceptable business purposes:
         1. Sam Jones and Kris Doe 1.2.2016 lunch at John Harvard’s in Cambridge to discuss Oracle project
         2. Flowers for Jane Smith retirement gift after 25 years of service 3.14.16
E. Be aware of potential misuse. The following situations are examples of misuse of the PCard:
   a. Personal misuse:
      1. Purchases for the sole benefit of the employee
      2. Use of the Purchasing card by a suspended or terminated employee
      3. Frequent Missing Receipt Affidavits (MRAs) in lieu of receipts
   b. Administrative misuse:
      1. Lack of proper and timely reconciliation of individual cardholder account
      2. Splitting an order to circumvent the single transaction limit
      3. Use of the Purchasing card for commodities restricted by policy

F. A reviewer should report suspicious activity to the relevant local PCard Administrator or tub Financial Dean’s office. Confirm that all transactions are charged to the appropriate general ledger accounts and make changes if necessary.

G. Confirm or correct the general ledger coding of all transactions in the PCard settlement system. When charging against a restricted fund, ensure all charges are consistent with sponsored or donor restrictions.

H. Mark all transactions as “reviewed” in the PCard Settlement System under your name (not the cardholder’s name).

3. Keep required documentation. Reviewers must ensure they have proof of purchase documentation from the Cardholder kept locally and that they can readily support charges in case of audit. See the University’s General Records Schedule.

4. Address unreviewed charges. While Harvard requires all PCard transactions be reviewed in the PCard settlement system before being swept, the settlement system cannot prevent an unreviewed PCard transaction from being swept on its scheduled sweep date. It is understood that a very small percentage of unreviewed transactions may sweep each week due to sudden employee absence or other factors. These charges must be addressed and documented as soon as possible after the sweep.
   A. Ensure that any transactions that are swept without review are supported by:
      a. Detailed business purposes that are written on the printed Settlement System Report; and
      b. Required documentation, retained in accordance with this policy, in the event of an audit
   B. Prepare journal vouchers to correct incorrect general ledger coding, if necessary. Detailed notations of coding corrections must be written on the printed Settlement System Report.
   C. Tubs may revoke PCards from users if transactions are not properly reviewed.

5. Assist with resolving any outstanding charges for terminated employees.

6. Appoint backup approvers, as appropriate. Ensure sufficient backups to cover vacations and unexpected absences.
IV. Procedures for Local PCard Administrators

1. **Understand both cardholder and reviewer responsibilities.**
   A. Read and understand this policy.
   B. Complete the required online PCard and ROPPA trainings.
   C. Work with Financial Deans office to determine any additional local PCard training and/or policy requirements for cardholders and reviewers.

2. **Program Administration**
   A. For new cardholder applicants: confirm eligibility, confirm supervisor approvals, determine credit limits, submit application, and distribute card to cardholder upon arrival.
   B. Arrange with Card Services for the cancelation and replacement of lost, damaged or stolen cards.
   C. Promptly request that Card Services cancel PCards of terminated employees; cards are not automatically shut off upon an employee’s termination.
   D. Ensure outstanding receipts are collected and PCards are destroyed when a Cardholder terminates or when a PCard is canceled.
   E. Monitor credit limits and ensure change limit requests are approved by the Cardholder’s department administrator before requesting changes from Card Services.
   F. Monitor declined charges and ensure compliance with PCard policy.
   G. Determine access rights to PCard settlement system in accordance with local business processes.
   H. Authorize and request PCard reviewer access in Oracle.

V. Allowable, Restricted, and Prohibited Purchases

1. **Allowable expenses:** PCards are generally used for low-dollar, high-volume, non-travel business expenses that can’t be purchased via HCOM. PCard can be used for Harvard business-related retail point-of-sale purchases at campus restaurants where payment by 33-digit code is unavailable. Individual schools may have more restrictive PCard policies; check with your tub finance office for more information.

2. **Allowable with restrictions:**
   A. Gasoline for Harvard-owned vehicles only
   B. Purchases made with Paypal, but must include name of ultimate seller/vendor in the business purpose
   C. The following travel and entertainment expenses are allowable (within the guidelines of the Travel & Reimbursement Policy) but the preferred method of payment is the corporate card:
      a. Taxis (including UBER)
      b. Sedan Services and UBER Black
      c. Conference fees
      d. Business meals and allowable entertainment in the Boston/Cambridge area only

3. **Prohibited Purchases:**
   A. **Personal purchases of any kind**
   B. Split transactions to circumvent the single transaction limit
   C. Gift cards/gift certificates of any amount
   D. Gifts for employees or students equal to or greater than $75
   E. **Travel and Entertainment:**
      a. Airline tickets
b. Travel agency charges  
c. Hotel stays  
d. Gasoline for vehicles not owned by Harvard  
e. Theater tickets for entertainment purposes (tickets for academic/teaching purposes are allowed on the Pcard)  
f. Airline club fees or airline memberships  
g. Railroad tickets  
h. Bus tickets  
i. Cruise ship tickets  
j. Rental cars, including Zip Car  

F. Cash advances  
G. Travelers checks  
H. Prescription drugs and controlled substances  
I. Hazardous materials  

If you have any questions regarding these restrictions, or the appropriate use of the Purchasing Card, please contact your local PCard administrator or email Card Services at pcard@harvard.edu.  

VI. Required Training  

1. All PCard applicants are required to successfully complete online PCard and ROPPA trainings prior to receiving a PCard.  
   A. An applicant’s local administrator will contact the cardholder about any additional local PCard training requirements and when and where to pick up the PCard.  
   B. Receipt of the card will take approximately three weeks and will be provided to the cardholder by his or her local administrator.  
   C. Cards will not be issued unless training has been successfully completed.  

2. All PCard reviewers must read and understand this policy before performing his or her duties as reviewer.  
   A. Reviewers are required to successfully complete online PCard and ROPPA trainings prior to assuming the role of reviewer.  
   B. A new reviewer should contact his or her local PCard administrator to discuss any additional local PCard training and/or policy requirements.  

3. All local PCard Administrators must successfully complete online PCard and ROPPA trainings prior to assuming the role. In addition, new local PCard administrators must contact Card Services before assuming their role, and before leaving their role, to assure clear and consistent communication between Central and local units.  

Responsibilities and Contacts  

PCard Holders: Cardholders are responsible for all charges made on their card. PCard holders must read, understand and follow this policy and accompanying procedures. PCard holders are primarily responsible for purchasing only eligible commodities as described in this document; for obtaining the required supporting documentation; and for ensuring charges to restricted gifts, restricted endowments, and sponsored funds are in accordance with the terms and/or conditions of the fund. Cardholders with questions about whether certain expenditures are allowed on restricted funds must direct questions to their local sponsored administration office or tub financial dean’s office, as appropriate. Cardholders must ensure all transactions are familiar and
reasonable, perform a detailed review or delegate detailed review to a designee, and provide all receipts to a reviewer before the transactions are swept.

**PCard Reviewers:** Pcard reviewers must read, understand, and follow this policy and accompanying procedures. PCard reviewers are primarily responsible for reviewing PCard transactions in the online PCard settlement system and for ensuring the accuracy of the general ledger coding and the detailed business purposes required for each transaction. Reviewers must review and retain original documentation in accordance with this policy while monitoring the use of Missing Receipt Affidavits. When coding to a sponsored or other restricted fund, reviewers must contact their local sponsored administration office or financial dean’s office if they are in doubt about whether an expense meets the terms and/or conditions of the fund.

**PCard Local Administrators:** Pcard local administrators must read, understand, and follow this policy and accompanying procedures. Local administrators are primarily responsible for establishing a network of PCard reviewers in their areas, for reviewing cardholder applicant qualifications, for monitoring local PCard transaction activity and for generally ensuring local compliance with this policy and with local PCard policies and procedures. PCard local administrators are the first point of contact for cardholders and reviewers with questions on this policy, to ensure local administrators are aware of such questions and to ensure consistent guidance is provided within each tub.

**Tubs:** Tub financial deans or equivalent tub financial officers are responsible for ensuring that local units comply with this policy and accompanying procedures, principally by appointing local administrators to monitor PCard reports and establish local procedures supporting this policy. These local procedures include establishing a network of PCard reviewers with PCard settlement system access, and annually reviewing that network for appropriateness of privileges. Local units must also identify individuals who, based on job requirements, have an appropriate business need for a PCard. At their own discretion, tubs may impose greater but not less control than required by this policy.

**Reimbursements & Card Services (RCS)** within Strategic Procurement, is responsible for maintaining the University’s PCard policy, for developing formal PCard training in conjunction with the Center for Workplace Development, for monitoring PCard program compliance with University policies and IRS regulations, and for supporting PCard local administrative units. **Contact:** Reimbursements and Card Services Office:

T: (617) 495-7760, option 1 or [http://cardservices.harvard.edu/home](http://cardservices.harvard.edu/home)

**Risk Management and Audit Services (RMAS),** within the Office of the Vice President for Finance, is responsible for performing departmental audits, which include reviews of PCard transaction data and documentation. RMAS provides PCard compliance evaluations to local units and University Financial Services.

**Contact:** [http://rmas.fad.harvard.edu/](http://rmas.fad.harvard.edu/), or T: (617) 495-3642.

**Definitions**

**Entertainment expenses:** charges for outings to venues such as theaters or sporting arenas when a business discussion takes place during, immediately before, or immediately after the event.

**Proof of purchase documentation:** another term for “receipt,” which is defined below

**Receipt:** a paper or electronic document that contains: the transaction date, the name of merchant, the transaction details (what was purchased), the form of payment used, the amount of purchase, and indication that the amount was paid

**Reviewer:** an employee assigned by a Local PCard Administrator to ensure tub compliance with PCard policy. Reviewers are primarily responsible for ensuring that PCard transactions are properly supported and reviewed in the settlement system by someone other than the cardholder.
**Settlement System:** Harvard’s web-based PCard reconciliation system.

**Sweep:** a process that takes transaction information (including business-purpose and account-coding information) from the settlement system and imports it into Harvard’s general ledger. Sweeps are usually run once a week, on Thursdays, though weekly sweep schedules change due to holidays, fiscal-year end, and other factors.

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**Related Resources**

- [Card Services’ PCard Page](#)
- [PCard Training](#)
- [PCard Application Form](#)
- [Harvard University Credit Card Services](#)
- [Independent Contractor Classification](#)
- [ROPPA Policy](#)
- [ROPPA Training](#)
- [Missing Receipt Affidavit](#)
- [Employee Gift and Celebratory Events Policy](#)
- [Fellowship Payments and Reimbursements for Students and Non-employee Postdocs/Fellows](#)
- [Fellowships Toolkit](#)

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**Revision History**

12/5/2016: added procedures for Local PCard Administrators, clarified procedures for other roles, allows use of PCard for certain travel expenses and for campus restaurants; removed restriction on purchase of animals; added definition of receipt and proof of purchase documentation

6/30/2013: updated format and treatment of Massachusetts meals tax; allows copies, scans or faxes of receipts if originals are not available.

12/5/2014: updated name change procedures

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**Appendices**

- **Appendix A:** Common PCard Related Situations and Information
- **Appendix B:** Quick Reference - Suggested PCard Procedures
Purchasing Card Policy Appendix A – Common PCard Related Situations and Information

1. Lost, Stolen, or Damaged PCards
   a. In the event of a lost or stolen PCard, the cardholder must immediately notify:
      i. Citibank Customer Service
      ii. The PCard Tub Administrator (a list of administrators is available at http://PCard.fad.harvard.edu/) or PCard reviewer, depending on local procedures
   b. A replacement card will be issued to the PCard Tub Administrator in 7-10 business days.
   c. A cardholder with a damaged PCard (e.g., a card with a defective magnetic strip) should contact his or her PCard Tub Administrator to request a new card with the same account number as the damaged card.
   d. When the new card arrives, the cardholder must destroy the damaged card and discard it.

2. Disputing Charges and Reporting Fraudulent Charges
   Disputing an erroneous charge and reporting a fraudulent charge require different actions on the part of the cardholder. Here is the distinction between the two types of charges:

   **Erroneous charge**: PCard charge from a vendor that is not a result of fraud but that must be disputed; examples include:
   a. A charge for an item never received
   b. A charge for a returned item
   c. A charge that includes sales or meals tax
   d. A charge mistakenly placed on the account by the vendor

   **Fraudulent charge**: PCard charge not made by the cardholder, sometimes from an unknown merchant, usually a result of:
   a. Theft or loss of the physical PCard
   b. Theft of the PCard account number

   It is sometimes difficult to distinguish between an erroneous charge and a fraudulent charge. If in doubt, the cardholder must immediately contact Citibank Customer Service for guidance.

   Below is a grid outlining steps a PCard holder must follow in the event of either an erroneous charge or a fraudulent charge.

<table>
<thead>
<tr>
<th>Disputing an Erroneous Charge</th>
<th>Reporting a Fraudulent Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Step 1: The cardholder first must contact the merchant to resolve the dispute. If the cardholder cannot resolve the dispute directly with the supplier, then the cardholder must proceed to step 2.</td>
<td>Step 1: Cardholders who identify potential fraudulent transactions on their statement should immediately notify Citibank Customer Service who will work with the cardholder to either block or cancel the card immediately.</td>
</tr>
<tr>
<td>Step 2: Contact Citibank Customer Service, who will send by fax or US mail the pre-filled dispute form to pursue a formal dispute. Cardholders must notify Citibank of the dispute in <strong>60 days from statement date where the charge first appears.</strong></td>
<td>Step 2: Cardholders may be asked to complete, sign and return an affidavit detailing any fraudulent transactions.</td>
</tr>
<tr>
<td>Step 3: Complete, sign and return forms to Citibank by fax or US Mail, along with any additional documentation (e.g. copy of credit receipt). Citibank cannot accept dispute forms without the cardholder’s signature because they might be used as legal documents and Citibank needs to compare the signature on the dispute form with the signature that the merchant might present.</td>
<td>Step 3: If necessary, Citibank will close the PCard account, open a new account, and issue a new card.</td>
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</tbody>
</table>
3. Sales and Meals Tax
Harvard University is exempt from Massachusetts state sales and meals tax. To avoid paying sales or meals tax when purchasing goods with a PCard, cardholders must:
1. Inform the vendor at the time of purchase that the purchase is for Harvard University business and is exempt from Massachusetts state sales tax
2. Provide vendor with Harvard’s tax exempt number (E 042-103-580), which is printed on the front of the PCard
3. Provide a copy of the Harvard’s Massachusetts Certificate of Exemption (ST-2) and Sales Tax Exempt Purchaser Certificate (ST-5), if requested.
4. If purchasing goods from other states for use in that state, download the certificate for that state from http://vpf-web.harvard.edu/procurement (the Massachusetts ST-2 and other tax-exemption certificates are also available here; Harvard is not tax-exempt in all states)
5. If sales or meals tax is billed to the cardholder’s account, departments can ask the vendor to remove the tax. However, note it is at the vendor’s discretion to honor or reject Harvard’s sales tax exemption.

4. Declined PCard Transactions
In the event of a declined transaction, the cardholder must call Citibank Customer Service, to determine the reason for the decline (in some situations, the vendor may be able to determine the reason for the decline, or call Citibank on behalf of the cardholder). Transactions are typically declined for the following reasons:

1. The cardholder’s monthly or single-purchase spending limit was exceeded
2. The vendor is categorized under a Merchant Category Code (MCC)—sometimes called Standard Industry Code (SIC)—that Harvard has blocked to help prevent misuse (e.g., airlines). The cardholder will need to use a different mechanism, i.e., HCOM, to make the purchase.

In some cases, spending limits may be increased to allow for the previously declined charge. A cardholder with questions should contact his or her PCard Tub Administrator.

5. Canceling a PCard
1. In the event that a cardholder terminates employment, or needs to cancel a PCard for any reason, the cardholder must notify the following:
   a. Citi Customer Service, at 800-270-7760
   b. Cardholder’s PCard Tub Administrator
   c. Cardholder’s PCard reviewer
   d. Cardholder’s PCard Tub Local Administrator
2. Return PCard and any outstanding receipts to relevant PCard Tub Administrator.
3. Cancel all standing orders/recurring transactions with vendors; if necessary, arrange to transfer payments to another valid payment source, like the PCard of another employee.

6. Renewal of an Existing PCard
1. Renewal PCards are automatically sent to the program administrator in University Financial Services 2-6 weeks prior to the expiration date of the card.
2. Renewal PCards are forwarded to the appropriate local administrator.
3. If a PCard has expired and the renewal card has not been received, the cardholder should contact his or her local administrator.

7. Requesting Changes to Spending-Limit Levels
A cardholder seeking to increase his or her PCard single-purchase limit and/or monthly purchase limit must obtain approval from his or her supervisor. The supervisor must make the request by e-mail to the appropriate PCard Tub Administrator. The maximum single-purchase limit allowed on the PCard is $2,500, though some units may have policies with lower thresholds. Cardholders and supervisors with questions should contact their local administrator.
8. Transferring to another Department within Harvard University
When transferring from one Harvard department to another, a cardholder must cancel the PCard from the originating department and reapply for a different PCard at the new department.

9. Charging to another Unit’s Budget
Cross-school charging on the PCard is not allowed. An employee affiliated with more than one school must apply for PCards from each respective school that requires him or her to carry a PCard. (A list of local administrators by tub is available on the PCard iSite.

10. Cardholder Name Change
A Purchasing Card holder that has changed his or her name due to marriage or for any other reason must contact Citibank directly at 1-800-248-4553 (call collect 1-904-954-7314 when dialing outside of the U.S.) and your local Purchasing Card Administrator via e-mail at pcard@harvard.edu.

A card bearing the new name will be issued to the local administrator in 7-10 business days. When the new card arrives, the cardholder must destroy the old card and discard it.

11. PCard Statement Address Change
A PCard holder that has changed his or her office address location must notify Citi Customer Service, to update his or her PCard monthly statement address. All PCard holders must use a Harvard University office address as a PCard statement address.

12. Suppressing Paper Statements
Those who wish to receive monthly statements electronically may suppress paper statements, which is strongly recommended due to information-security concerns. For more information on receiving electronic Citibank statements, visit the PCard iSite and click on “Online Account Access.”

13. Extended Absence from Harvard
It is strongly recommended that PCard holders taking an absence from Harvard of six months or more temporarily close the PCard account for the duration of their leave. The PCard account may be re-opened upon the cardholder’s return to Harvard. A PCard holder in this situation must contact his or her local administrator for details.

14. PCard Used in Error by Cardholder
If a cardholder uses the PCard in error—for instance, makes a personal purchase thinking that he or she has used a personal credit card—the cardholder must immediately contact his or her PCard Tub Administrator. In some cases, the vendor may be able to credit the PCard for the amount charged in error and accept a personal credit card instead. If this is not possible, the cardholder must write a check made payable to Harvard University for the full amount of the charge. A cardholder in this situation must contact his or her local administrator for details on the check process. All charges made in error must contain a detailed explanation in the settlement system, and copies of supporting documentation indicating that the University was reimbursed in full must be retained locally in the event of an audit.

15. Charges to Sponsored Funds
Business expenses placed on a PCard and charged to sponsored programs must follow the guidelines set forth by this policy plus any additional restrictions imposed by the funding agency. Refer to the terms of a particular grant or contract for specific guidance on allowable expenses. For more information on sponsored programs, visit the “Policies” page of the Office for Sponsored Programs website.
The University PCard policy establishes cardholder and Reviewer responsibilities as well as tub and central responsibilities. Failure to follow PCard policy may lead to PCard privileges being revoked.

What are the key points of the policy?

- PCard holders (or their designee) must enter a detailed business purpose for all PCard transactions.
- Someone other than the PCard holder must review transactions in the PCard settlement system.
- All PCard holders must take an on-line PCard training course annually.
- The PCard Tub Administrator must perform a quarterly audit.

### Responsibilities

<table>
<thead>
<tr>
<th><strong>PCard Holders</strong></th>
<th><strong>PCard Reviewer</strong> (Departmental Reviewer)</th>
<th><strong>PCard Tub Administrator</strong></th>
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<tbody>
<tr>
<td><strong>Weekly</strong> Cardholder or designee reconciles transactions in the PCard system against sales receipts, fills in a detailed business purpose for each transaction, and reviews and changes the general ledger account coding where appropriate.</td>
<td><strong>Thursday by 12:00</strong> PCard Reviewer reviews the Cardholder’s transactions in the PCard system against the sales receipts. The Reviewer edits the business purpose and general ledger account coding as necessary and marks the item as reviewed in the settlement system by Thursday at 12:00. Reviewer forwards <em>Settlement System Report</em> and receipts to the PCard Tub Administrator.</td>
<td><strong>Wednesday</strong> PCard Tub Administrator sends a reminder to PCard holders and Reviewers to review their PCard. <strong>Thursday after 12:00</strong> PCard Tub Administrator contacts PCard Reviewers regarding any unreviewed PCard transactions. PCard Tub Administrator does a high-level review of business purposes and coding strings to confirm they are in compliance with University policy.</td>
</tr>
<tr>
<td><strong>Wednesday</strong> Cardholder prints a <em>Settlement System Report</em> and forwards it with receipts to their PCard Reviewer. Report and receipts must be received by the Reviewer by end of day Wednesday.</td>
<td></td>
<td><strong>Quarterly</strong> PCard Tub Administrator performs a quarterly audit as required by University policy. PCard Tub Administrator will contact PCard Reviewer to address any outstanding items.</td>
</tr>
</tbody>
</table>

An appropriate business purpose contains:

- **Who** incurred the expense
- **What** type of event, activity, or purchase
- **Where** the event or activity took place
- **When** the event or activity took place
- **Why** the expense was incurred

**Questions:** Please contact your PCard Tub Administrator with questions any regarding PCard policy or transactions.